Appendix 1 – Housing and Planning Key Performance Indicators

	BASELINE				2022/23			2023/24			
					July-	Oct-	Jan-	Apr-	Jul-	TDEND	
	Value	Date	Frequency	Source	Sept	Dec	Mar	Jun	Sept	TREND	NOTES
INDICATORS - Housing and											
Planning											
Development Management											
Number of major				PS1/2 Returns							
applications determined	8	Apr-June 2022	Quarterly	(Uniform)	8	9	3	4			
										↑	Performance
											remains strong with
% against Government target				PS1/2 Returns							major applications with the use of PPA's
of 60% (for major apps)	75%	Apr-June 2022	Quarterly	(Uniform)	87.50%	88.89%	100%	100%			and EOT's
Number of minor	7075	7.0	Quartony	PS1/2 Returns		00.0075		100/0			una 2013
applications determined	47	Apr-June 2022	Quarterly	(Uniform)	73	69	62	37			
		,	,	. ,						1	Similar to Majors, a
										'	concerted effort has
											been made to ensure
% against Government target				PS1/2 Returns							applications are
of 65% (for minor apps)	72%	Apr-June 2022	Quarterly	(Uniform)	91.78%	85.51%	85.48%	91.89%			progressed within agreed timelines.
Number of others	72/0	Apr Julic 2022	Quarterly	PS1/2 Returns	31.70/0	03.31/0	33.70/0	31.03/0			agreed tillellies.
determined	255	Apr-June 2022	Quarterly	(Uniform)	305	222	223	186			
			Δ	(01)						1	Performance remains
										'	strong for others
											with less use of EOT's
											and a greater focus
% against Government target				PS1/2 Returns							on determining
	76%	Apr-June 2022	Quarterly	-	90.49%	94.14%	92.83%	94.09%			applications within the 8-week deadline
of 80% (for 'others')	76%	Apr-June 2022	Quarterly	(Uniform)	90.49%	94.14%	92.83%	94.09%			the 8-week deadline.

We have seen an increase in the number of appeals allowed in this quarter and have put in place a monitoring review for Team Leaders and training to ensure the quality of decision making is maintained. Apr-June 2022 Quarterly (Uniform) 8 5 3 8 ↑ ↑ The number of appeals dismissed in the quarter has rise sharply although these will also include appeals that have been on-going for some time. The quality of decision making is continually monitored with appeal success being a significant measure of quality. Number of appeals determined - dismissed 3 Apr-June 2022 Quarterly (Uniform) 8 4 4 4 12 of quality.	Number of appeals received	8	Apr-June 2022	Quarterly	PS1/2 Returns (Uniform)	20	13	15	11	↑	The number of appeals received has gone down from the previous quarter, but it is difficult to predict the number of appeals being received each quarter
Appeals dismissed in the quarter has risen sharply although these will also include appeals that have been on-going for some time. The quality of decision making is continually monitored with appeal success being a significant measure of quality. Number of appeals determined - dismissed 3 Apr-June 2022 Quarterly (Uniform) 8 4 4 12 of quality.		3	Apr-June 2022	Quarterly		8	5	3	8	\	increase in the number of appeals allowed in this quarter and have put in place a monitoring review for Team Leaders and training to ensure the quality of decision making is
Diaming Enforcement	· ·	3	Apr-June 2022	Quarterly	-	8	4	4	12	↑	appeals dismissed in the quarter has risen sharply although these will also include appeals that have been on-going for some time. The quality of decision making is continually monitored with appeal success being a significant measure

									\rightarrow	The number of cases
										opened fluctuates
										over the quarters
Number of planning										with no apparent
enforcement cases opened	75	Apr-June 2022	Quarterly	Uniform	76	50	80	66		pattern.
									\downarrow	The number of cases
										closed fell due to the
										long-term sick leave
										of the Senior
Number of planning										Enforcement Officer
enforcement cases closed	150	Apr lupo 2022	Ouartarly	Uniform	1.42	102	117	45		and reduced staff
enforcement cases closed	158	Apr-June 2022	Quarterly	Uniform	143	102	11/	45		capacity.
									\rightarrow	We have reviewed
										our processes for
										serving enforcement notices after a
										number of cost
										awards for defective
										notices. We now
										have a more robust
										process and are
										hopeful that the
										position of Principle
										Enforcement Officer
										will be filled which
										will enable us to
										move forward with
										some of the more
Number of notices served	5	Apr-June 2022	Quarterly	Uniform	4	3	0	0		complex sites.
Planning Policy										
									\rightarrow	Marginally improved
										since 2021, but still
Housing Land Supply (years)	3.17	Mar-21	Annually	HLS Study	N/A	3.22	3.22	3.22	<u> </u>	short of 5 years.
Housing										

Number of people on housing register	1474	Jun-22	Quarterly	Locata	1508	1447	1208	N/A		New IT system and
Number of applications received	441	Apr-June 2022	Quarterly	Locata	439	413	541	N/A		allocations policy in place so data currently not
Waiting time for assessment of applications (days)	133	Jun-22	Quarterly	Locata	112	105	140	N/A		meaningful.
Number of people in Temporary Accommodation	107	Jun-22	Quarterly	Locata/TA system	96	98	91	110	\	
Number of properties where property conditions have									1	
been improved	8	Apr-June 2022	Quarterly	Uniform	15	16	10	19		
Number of enforcement									\rightarrow	
notices served	8	Apr-June 2022	Quarterly	Notices Register	2	3	0	0		